



Healthy Living Retreat
www.fohl.nz

Changes to the booking process for Retreats

Due to the increasing numbers of late cancellations and/or changes to retreat confirmations recently, we have introduced a deposit and cancellation fee to all future bookings.

As we have been left with empty beds due to cancellations within the week of the commencement of the retreat, we now require all participants to pay a deposit to secure their position on the retreat that they have booked. When we have late cancellations and/or changes, we are unable to accommodate the people who had shown interest in attending an earlier date as they are subsequently unable to organise time off and reschedule other commitments at short notice.

For those of you who have a retreat as part of your package, you will be requested to complete a registration form and make a payment of \$200.00 to secure your place. Once you arrive at the retreat, you will be given your deposit back in cash.

For the remainder (non-package participants), you will be required to pay a \$500 deposit, of which \$200.00 is non-refundable if you cancel or delay your attendance at the retreat that you have booked without 14 days notice.

Again, no booking will be confirmed until both the registration form and deposit has been accepted. This policy is highlighted on the registration form and on our websites.

We thank you for your understanding...Andrea Schroeder 2015